



## MERCHANDISE RETURN FORM

### Thank you for your order!

- ♦ The Natural Baby Company is happy to refund your money less a 10% restocking fee for products that are returned in the original, undamaged package within 30 days of purchase.
- ♦ Washed and used items or nonreturnable. If we made a mistake with your order we will pay to have the items returned to us and replacements sent.
- ♦ Shipping for items sent for exchange are the customers responsibility.
- ♦ To **return** items please complete the **Returned Items** portion of this form.
- ♦ To **exchange** items please complete the **Returned Items and Replacement Items** portion of this form.
- ♦ Gift items may be exchanged; however, credit can only be applied to the credit card used on the original order.
- ♦ Reimbursement for returned items is made by original method of payment only and original shipping charges are not refundable.
- ♦ If an item needs to be **repaired or replaced** please fill out the applicable parts of this form and leave any additional comments on the back.
- ♦ The Natural Baby Company **will not accept any returns** without this accompanying form.

(Please circle one)      CREDIT/REFUND      EXCHANGE      REPAIR/REPLACE

Order #: \_\_\_\_\_ Last name and Zip Code on original order: \_\_\_\_\_

### Returned Items

Item	Qty	Description	Size

**Return Codes:** *please select the applicable code*

- A.** Too Small    **C.** Quality    **E.** Not as Pictured/Described    **G.** Unwanted    **I.** Warehouse Error  
**B.** Too Large    **D.** Duplicate    **F.** Defective/Damaged    **H.** Arrived Late

### Replacement Items

Item	Qty	Description	Size	Price

**Contact Information:**

Contact Name: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_

**Ship Returns To:**

**Shipping Information:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**The Natural Baby Company**  
**1203 North Rouse Unit 3E**  
**Bozeman MT 59715**