



The Gro Baby Guarantee

Gro Baby (and The Natural Baby Company) is proud to provide the best quality products and craftsmanship in the diapering market. We do understand that there will be instances of workmanship that may not be satisfactory to our customers. When Gro Baby products have been properly cared for, we will warranty them for up to one year from the date of purchase. The Gro Baby Guarantee includes: the snaps, lining, elastic and waterproofing.

The Natural Baby Company offers the original owner, of an already purchased and used Gro Baby shell, a free snap conversion at any time in the first six months of ownership. Proof of purchase must be provided and postage is your responsibility. After six months, snap conversions may be purchased online at www.thenaturalbabyco.com for \$3.50 each.

The Gro Baby Guarantee is extended to the original owner ONLY and you MUST provide proof of purchase. You must have followed our washing and care instructions. The warranty will be void if you have done any of the following:

- Washed in water with temperatures over 130F or 54.4C. (In general hot water is 130 degrees Fahrenheit (54.4 Celsius) or above. Warm water is between 110 and 90 degrees Fahrenheit (43.3-32.2 Celsius). Cold water is generally between 80 and 60 degrees Fahrenheit (26.7-15 Celsius).
- Used any detergent containing additives such as enzymes, brighteners, dyes, bleach or any whiteners, perfumes or oils.
- Used any diaper rash creams that are petroleum based.

This warranty does not cover fit and sizing, leaking, diaper odor or normal wear and tear.

To make a warranty claim please fill out [this form](#) on our website and return with defected product for full examination. If you are sending us your product within three months of purchasing, we will cover your shipping cost. If it is over three months, the shipping costs are at your expense. The diapers must arrive clean, dry and stink-free. If the diapers are unclean, severely stained or odorous, we will send them back to you at your expense. If, after carefully inspecting your properly cared for Gro Baby diapers we find that indeed they do have a defect, we will repair or replace the product at our discretion.